

BUS FARES

Riders may pay with **CASH** or **CHECK** to any of our drivers. *We would like to encourage the use of **EXACT** bus fares as the drivers do not carry change. You may also pay in our office, over the phone with a debit/credit card, or with check via mail.

RIDE TOKENS: One way ride tokens can be purchased at the People's Transit office or from any of our drivers.



FARES - All fares are for one-way rides.



JEFFERSON LINES

People's Transit provides a link to Jefferson Bus Lines with connections throughout the USA.

TICKETS CAN BE PURCHASED AT :

People's Transit
120 Wyoming Ave. SW
Huron, SD. 57350

For more information regarding travel you can call The National Number:

1-800-451-5333

Or the local Numbers during Office Hours:

605-352-8885 or 605-353-0100

Si Habla Espaniol

1-800-531-5332

Bus leaves promptly at 12:00PM and 5:00 PM. Based on the direction of travel.

Tickets must be purchased one hour in advance before departure. If you have purchased your ticket in advance you must arrive at least 30 mins prior to your bus departure.

Riders are allowed the following:

- 1-Carry-on bag. (cannot take an extra seat)
- 1-50lb luggage.

*Additional fees apply to extra luggage and/or luggage that exceed 50lbs.

Payment methods accepted by Jefferson
Cash or Credit Card (No personal checks)



Serving the city of Huron, Beadle, & Sanborn counties. Plus surrounding areas.

PEOPLE'S transit



120 Wyoming Ave SW
Huron, SD 57350

(605) 353-0100

FAX (605) 352-0102

www.peoplestransithuron.com



LIKE US ON FACEBOOK

Stay up to date with all our changes, cancellations and updates!

PEOPLE'S TRANSIT PROMISE

No one shall be denied a ride based on race, color, national origin, religion, sex, disability, political affiliation, or belief in any other consideration prohibited by law. Any person who believes that he or she has been discriminated against while using or attempting to use services should contact the office during business hours.

People's Transit is a 501(c)(3) public transit service, which offers safe, reliable, convenient and affordable transportation for people of all ages living in Huron and the surrounding area.

We offer service for all, whether you're a senior, child, person with disabilities, person in wheelchair, or adult. Our friendly drivers and clean spacious buses are here for you.



HOURS OF OPERATION

BUS SERVICE:

Monday - Friday 6AM - 6PM
Tuesday Extended Hours 6AM - 8PM
The after-hours driver can be reached at:
(605) 354-3443

OFFICE HOURS:

Monday - Friday 8AM - 5PM

RESERVATIONS - CALL 605-353-0100

All in town rides need to be scheduled one day prior to the trip. A voice message can be left if unable to call during office hours.

When making a reservation the following information is needed:

- Passengers Name?
- Pickup address?
- Destination address?
- Is a return ride needed?
- Will there be other passengers with the rider, including children?
- Will you need to use the lift to enter/exit the bus?

PERSONAL CARE ATTENDANTS/ESCORTS

If a rider is unable to complete travel alone **ONE** PCA/Escort may assist them. The PCA/Escort must be picked up and dropped off at the same location & at the same time as the person riding. Additional riders will need to pay the required posted fare.

**People's Transit's actual cost per ride is considerably higher than our fare structure. We are able to lower the passenger cost because of donations, Federal & State funding, and local support.*

MEDICAID



People's Transit is a non-emergency medical transportation provider. If anyone riding has Medicaid, please call our office for verification: Your rides may be covered.

PORTABLE OXYGEN USE:

Individuals with disabilities who use portable oxygen devices are allowed to travel with respirators and properly secured portable oxygen supplies. Oxygen supplies must not obstruct the aisle. (49 CFR 37.167(h))

RIDER REGISTRATION FORMS

All youth (ages 3-18) passengers who will be riding the bus without a parent need to fill out a Rider Registration Form. These are available on-line or at the Transit Office. These forms must be signed and turned into our office by the parent/ guardian, before a ride can be given to the child.

If your child will be attending summer activities or after school programs, a new rider registration form will need to be filled out.

PT PASSPORT



Is an unlimited ride passport for children ages 3-18 for the months of June, July & August. Call our office for more information!

DOOR TO DOOR SERVICE

Our drivers will go to the door upon pick-up & dropping off as an added customer service to our passengers. Our drivers are not permitted to enter any persons home for any reason.

When picking up or dropping off passengers from a business, medical facility, or public building, drivers will not go past the lobby area.

Drivers are not permitted to enter any apartment building to look for passengers. If you live in an apartment, please wait & watch for your bus outside your building.

PICK UP TIME

Passengers must be ready 15 minutes prior to scheduled pick-up time and wait for up to 15 minutes after pick up time. This a 30-minute pick up window, so that we can accommodate all of our scheduled passengers.

5 MINUTE WAIT TIME

Once the bus arrives, the driver will wait 5 minutes for a passenger. After waiting 5 minutes the trip will be counted a no-show and the bus will proceed to the next destination.

SAME DAY FARE

If your ride is not pre-scheduled, fares are doubled for the first destination of your trip.

CANCELLATIONS

To cancel a trip, notify People's Transit. Our policy states that customers call two hours prior to the scheduled pick-up time. If not it will be considered a no-show.

NO-SHOWS

If a passenger does not cancel a scheduled ride, or is not on time for a pick-up, this is considered a no-show. If another ride is needed the same day of the no show it will be considered a same day fare and charged accordingly.

**After three unpaid/ uncollected no-shows, passengers may lose bus privileges until payment has been received.*

OUT OF TOWN (SERVICE & RATES)

APPOINTMENT INFORMATION

You are encouraged to call and schedule your ride at least 72 hours prior to your out of town appointment. This allows us ample time to notify other passengers of any time changes that may need to be made.

**Please schedule your appointments between the hours of 9:00 am and 2:00 pm Monday-Friday.*

Transportation from Huron to the following cities are round trip prices:

Sioux Falls.....	\$75.00
Mitchell.....	\$50.00
Aberdeen.....	\$75.00
Brookings.....	\$75.00
Watertown.....	\$75.00
DeSmet.....	\$30.00
Howard.....	\$40.00
Wessington Springs.....	\$40.00

SIoux FALLS REGIONAL AIRPORT (FSD)

Need a ride to the airport? Call to schedule a ride!

OUT OF TOWN - NO-SHOWS

If you are a no-show for your trip out of town, you will be charged a \$10.00 no-show fee that will need to be paid prior to your next appointment.

DEPARTURES

Out of town departure times are based on the destination of your appointment. We allow ample time to pick up passengers before departing Huron. We coordinate all passengers going to the same city on one bus. Passengers will all depart at the same time.

RETURN TRIP

Once all appointments are completed passengers will return to Huron.

Passengers will be provided a number to contact the driver directly. If a passenger learns that they will not be returning that day, please contact the driver or People's Transit Office immediately.

COMMUNITIES SERVED IN BEADLE AND SANBORN COUNTIES TO HURON ARE \$11.00 PER PASSENGER FOR A ROUND TRIP RIDE. AN ADDITIONAL IN-TOWN FARE RATE WILL BE ADDED FOR ADDITIONAL STOPS.

PASSENGER SAFETY

We ensure passenger safety by abiding by the following policies & procedures:

- Wait for the bus to come to a complete stop before entering or exiting the bus.
- Wear your seat belt at all times.
- Mobility devices should have fully functional brakes which must be in the locked position when passenger is using the lift.
- All wheelchairs should have handgrips in good condition.

Bus operators with lift-equipped buses must pick up all disabled persons in either wheelchairs or motorized scooters. The only exception is if the wheelchair or scooter will not fit safely on the wheelchair lift. In all cases, the weight of the passenger plus the wheelchair or scooter must not exceed 600 or 800 pounds depending on the rating for the lift in use. The 403 lift must be classified by the National Highway Traffic Safety Administration (NHTSA) as a Public Use Lift with a continuous lifting capacity of 800 pounds. Starting April 1, 2018, all domestic lifts produced by Braun—both public use and private use—will be FMVSS 403-compliant models. Source: <http://www.braunlift.com/productinfo/rooft/prodmanuals/CommUpdates/commup-2-05.pdf>. If a passenger and wheelchair

exceed the 800 lb limit, we will dispatch an ADA van that will meet the weight limit for the passenger.

Passengers may be refused service for disruptive or belligerent behavior, public health threats, intoxication, offensive personal hygiene, refusal to comply with policies or any other reason deemed unsafe for the other passengers, the driver or the vehicles.

CARRY-ON LIMIT

A passenger is allowed additional carry-on bags that may only take up one extra seat. If a passenger needs assistance, the driver will help make **ONE** trip to the passengers door or front entrance.

Please note: NO ONE will be permitted to board a bus with gasoline, a gasoline container, an auto battery, fireworks or any flammable material.

NO SMOKING OR EATING

There is no food or open containers allowed on the bus. All tobacco products are prohibited.

SERVICE ANIMALS

Under the ADA, service animals will be allowed to accompany people with disabilities. All other animals must be transported in a carrier.

SAFETY

Please keep ramps, sidewalks and driveways free of ice, snow, toys, and other obstructions which may present a safety hazard to the passenger and the driver offering assistance. Drivers are prohibited from lifting passengers or wheelchairs.

DISRUPTION OF SERVICE

Weather

- Service may be cancelled due to inclement or severe weather.
- Local media will be contacted regarding cancellations.
- People's Transit will do its best to transport people during severe weather.

Emergencies - service may be disrupted for other emergency situations. People's Transit will coordinate and cooperate with law enforcement, emergency medical services and emergency management.